

Quality Policy Statement

Buro Happold provides elegant and sustainable solutions for buildings and cities through one global community of driven, world-leading engineering professionals.

We believe in

- Harnessing the magic of the engineering mind
- Embracing the difficult and striving for progress
- Bridging science and society
- The pursuit of simple honest truth

In order to achieve these aims, the directors of Buro Happold are committed to operating a quality management system that assures we:

- Achieve client satisfaction in all aspects of our services by the attention to detail and the application of systematic procedures
- Meet our compliance commitments in relation to statutory and regulatory requirements
- Provide a system that is clear, logical, and as simple as possible, as a means of achieving management objectives and continually improving our quality processes

Furthermore, we will ensure that our quality management system complies with, and is independently certified to, ISO 9001 by a reputable certification body.

Staff at all levels in the organisation are responsible for ensuring that the work they produce meets our quality standards and senior staff are responsible for ensuring that their staff are instructed in, understand and comply with, the requirements of the QMS including the need to meet customer requirements.

Responsibility for the maintenance, review and improvement of the QMS is given to the Global Quality Manager, and this policy statement will be reviewed at least annually.



Oliver Plunkett
Chief Executive Officer
February 2023